

Get to know **ALL** of your benefits



Focus: Health-related social needs

Jackson Care Connect believes health care should address your unique health needs, from nutrition to housing access and beyond. Starting in March 2024 and rolling out through 2025, eligible members can access free health-related social needs (HRSN) benefits:



Climate devices for medical needs

Available March 2024

Examples:

- Air conditioners/heaters
- Air filtration devices



Housing services

*Available November 2024**

Examples:

- Support with becoming a tenant and the housing system
- Services to help keep utilities



Nutrition services

*Available January 2025**

Examples:

- Custom meals for medical needs
- Fruit and vegetable prescriptions

* Dates subject to change, based on OHA guidance.

Am I eligible?

The HRSN benefit is available to members who have an eligible life transition and medical need. A life transition might include something like being involved with the child welfare system, being at risk for homelessness, or being released from jail. A medical need might include pregnancy, having a complex physical health need, or repeated use of crisis services.

To find out if you qualify, call Jackson Care Connect Customer Service at **855-722-8208** or **TTY 711**, or send us a secure message at jacksoncareconnect.org/portal

jacksoncareconnect.org



You have health-related social needs benefits through Jackson Care Connect. Learn more about us here.

When people talk about Medicaid in Oregon, you may hear them say a lot of different names or letters. That's because there are many organizations involved in making sure you get the care you deserve. How can you make sense of it all?

It helps to think of Medicaid in Oregon like a pyramid

Oregon Health Authority (OHA) runs the Medicaid program for the entire state of Oregon, which is called the Oregon Health Plan (OHP).

Jackson Care Connect is what's called a coordinated care organization (CCO). Oregon's CCOs exist to provide health insurance and much more. We look at the broad picture of your health and help with other services you wouldn't expect from a health care company. We also work with community partners to give you access to better health.

Your primary care provider (PCP) might be a doctor, a nurse practitioner, a physician's assistant or a naturopath. They coordinate your care with Jackson Care Connect and other medical team members like dentists, mental health providers, pharmacists and others.



Oregon Health Authority



Jackson Care Connect™
Part of the CareOregon Family



Jackson Care Connect provides services like these for Medicaid (OHP) members:

- ▶ Physical health care
- ▶ Mental health care
- ▶ Substance use treatment
- ▶ Dental care
- ▶ Medicare through CareOregon Advantage

You'll also be able to use important services like these:

- ▶ Care coordination
- ▶ Pharmacy
- ▶ Prenatal and infant care
- ▶ Transportation options
- ▶ Language interpreter services
- ▶ ER and urgent care

Questions?

Do you have more questions about Jackson Care Connect and Medicaid? Or maybe you'd like to become a Jackson Care Connect member? Call our helpful and friendly Customer Service at 855-722-8208 or TTY 711.

You can get this in other languages, large print, braille or a format you prefer. You can also ask for an interpreter. This help is free. Call 855-722-8208 or TTY 711.