

Get to know **ALL** of your benefits



Focus: Do I qualify for the Oregon Health Plan?

Jackson Care Connect is one of Oregon's coordinated care organizations (CCOs), providing physical, dental and mental health care and substance use treatment through the Oregon Health Plan (OHP). **You may qualify for OHP based on your income or other factors.**

Do I qualify?

As of March 2025, here are some examples of people who apply for OHP:

A couple who makes less than **\$2,433** per month

Four children whose parent/guardian make less than **\$8,172** per month

A pregnant person who makes less than **\$2,478** per month

The best way to find out if you qualify is to apply!

Ways to apply

Call OHA: Call OHP Customer Service at 800-699-9075 or TTY 711

In person: There are "assisters" who will guide you through the enrollment process. Call us at 541-500-0567, toll-free 855-722-8208 or TTY 711, or learn more at

jacksoncareconnect.org/for-members/am-i-eligible

Online: one.oregon.gov or find a local assister at healthcare.oregon.gov/Pages/find-help.aspx

On paper: Download an application at link.careoregon.org/ohpapp and fax to 503-378-5628 or mail to OHP Customer Service, P.O. Box 14015, Salem, OR 97309-5032

What you need to apply (for all household members)



Birthdate (birth certificate, if available)



Social Security number (if you have one, not required)



Income and deduction information (for example, pay stubs)



Immigration documentation (if applicable)



Information about health insurance available to you through an employer (if any)

When you need to apply

To keep your OHP coverage, **you may need to reapply every 12 months.** This is sometimes called "redetermination." OHP will send you a letter about how to do this.

If you qualify for Medicaid, we want to make sure you're covered

To talk with an Assister or to learn more, call us at 541-500-0567, toll-free 855-722-8208 or TTY 711.

We're here to help!

jacksoncareconnect.org


Jackson Care Connect™
Part of the CareOregon Family

Get to know Jackson Care Connect

Your health benefits are provided by Jackson Care Connect, your Medicaid health plan. Learn more about us here.

When people talk about Medicaid in Oregon, you may hear them say a lot of different names or letters. That's because there are many organizations involved in making sure you get the care you deserve. How can you make sense of it all?

It helps to think of Medicaid in Oregon like a pyramid

Oregon Health Authority (OHA) runs the Medicaid program for the entire state of Oregon, called the Oregon Health Plan (OHP). Oregon residents apply to OHA for Medicaid coverage through OHP. OHA then assigns members to a coordinated care organization (CCO).

The logo for the Oregon Health Authority, featuring the word "Oregon" in a small font above the word "Health" in a large, serif font, with "Authority" in a smaller font below it.

Jackson Care Connect is what's called a coordinated care organization (CCO). Oregon's CCOs exist to provide health insurance and much more. We look at the broad picture of your health and help with other services you wouldn't expect from a health care company. We also work with community partners to give you access to better health.

The logo for Jackson Care Connect, featuring a stylized mountain range with trees in front of it. Below the graphic, the text "Jackson Care Connect" is written in a bold, sans-serif font.

Part of the CareOregon Family

Your primary care provider (PCP) might be a doctor, a nurse practitioner, a physician's assistant or a naturopath. They coordinate your care with Jackson Care Connect and other medical team members like dentists, mental health providers, pharmacists and others.



Jackson Care Connect provides services like these for Medicaid (OHP) members:

- ▶ Physical health care
- ▶ Mental health care
- ▶ Dental care

You'll also be able to use important services like these:

- ▶ Care coordination
- ▶ Pharmacy
- ▶ Prenatal and infant care
- ▶ Transportation options
- ▶ Language interpreter services
- ▶ ER & urgent care

Questions?

Would you like to know more? Call our helpful and friendly Customer Service team at 855-722-8208 or send us a secure message through jacksoncareconnect.org/portal

You can get this in other languages, large print, braille or a format you prefer. You can also ask for an interpreter. This help is free. Call 855-722-8208 or TTY 711. We accept relay calls.

jacksoncareconnect.org

The logo for Jackson Care Connect, featuring a stylized mountain range with trees in front of it. Below the graphic, the text "Jackson Care Connect" is written in a bold, sans-serif font, and "Part of the CareOregon Family" is written in a smaller font below it.