



Community Advisory Council (CAC)  
Monday, August 10, 2020 – 12–2pm  
Meeting Held via Microsoft Teams

## Summary of Minutes

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### **Call to Order:**

The meeting was called to order by Nancy McKinnis at 12:03pm. Welcome, Introductions, and a check-in question followed.

**Announcement:** No announcements were reported.

### **Approval of Minutes:**

Committee members re-reviewed the minutes from the June 8, 2020 meeting. CAC member moved to accept the minutes as presented, and CAC member seconded the motion. The committee members reviewed the minutes from the July 13, 2020 meeting. CAC member moved to accept the minutes as presented, and CAC member seconded the motion. All voted in favor, no opposed. **Approved**

### **BOD Updates:** Sam

No August Meeting

BOD is focused on budgeting and strategic planning for 2021

Sam announced that a second CAC member has joined the Board of Directors

### **COVID Emergency Funding Update & COVID Update:** Sam

Significant increase in COVID cases in this area. High Risk Outreach has been completed and found clients at risk of contracting COVID and have put them in contact with physicians. Sam provided an update on Emergency Funding, with the final grants awards totaling \$378k. She expressed her appreciation to everyone who has invested. time to ensure JCC has thoroughly discussed how these funds could best be distributed to our community partners in need. Organizations that received Emergency Funding are required to report back in 6 months on how the funding was used, how many people they were able to help and how many of those were JCC members (if known), and the impact that the funding had on individuals, organizations and the community as a whole.

### **OHA Review:** Belle

No Updates. Belle invited anyone that has questions regarding the attachment in this month's CAC packet can reach out to her.

### **Ombud Program Presentation:** Liliana and Willow from OHA

- Ombud means "Representative of the People"
- More than 1 in 4 Oregonians are enrolled in OHP
- Ombuds walk alongside OHP members to understand their care challenges and help with questions/concerns.
- Challenges and complaints such as non-emergency medical transportation, member receives a bill for services, issues with applying for OHP

- Collect data and present within OHA and then they work together to fix the problem and improve the system
- Community Partner Outreach Team works for non-profits, clinics, hospitals and other agencies with helping Oregonians apply for OHP and provide navigation through the Healthcare System, have direct phone lines to providers to help streamline communication, and provide warm referrals to other agencies.

**Health Equity Plan Overview: Sam**

Sam provided a high-level overview of the Health Equity Action Committee draft Charter.

- Mission: The Health Equity Action Committee is committed to advancing health equity through shared learning and innovation that supports our community in reaching its full health potential.
- Goals: The Committee's role will be to support and guidance to ensure the CCO 2.0 contract expectations are achieved and deliverables are met timely.
- There are four Health Equity subcommittees that are meeting bi-monthly, identifying strategies for the each of the 8 focus areas called out in the CCO 2.0 Health Equity requirements.
- Sam will share the full document when it is completed and that is expected to be the end of September.

**Word on the Street:**

- DHS will soon be changing its name to Oregon Human Health Services in the next couple of months.
- A CAC member is working on getting a branch of Oregon Hearing Loss Association of America going in Southern Oregon.

**Meeting Adjourned:** There being no further business to discuss, the meeting was adjourned at 2:00pm. The next meeting is on September 14, 2020.