

Community Advisory Council (CAC)
Monday, June 14 10, 2021, 12–2pm
Jackson Care Connect, 33 N. Central #320,
Medford, OR – Teleconference

Minutes

A meeting of the Jackson Care Connect (JCC) CAC was held on Monday, June 14, 2021 at Jackson Care Connect – Via Teleconference

Committee Members Present: Craig Newton (co-chair), Diana Alfaro, Donald Bruland, George Adams, John Curtis, Rich Rohde, Lisa Collins, Chelsea Reinhart

Committee Members Absent:

Non-Committee Members Present: Brenda Borchman, Jacquie Jaquette, Joelle Archibald, Jazmin Ramirez, Mark Boling

Staff Present: Sam Watson, Janet Holland, Yelena Voznyuk, Edith Cortez, Riki Rosenthal, Michael Klein, Jen Martinek, Julia Jackson

Call to Order:

The meeting was called to order by Nancy McKinnis at 12:03pm. The Welcome Message and Introductions followed, including recognition of World Health Day.

Approval of Minutes:

Committee members reviewed the minutes from the May meeting. CAC member (Don) moved to approve the minutes with corrections as requested, CAC member (George) seconded the motion to approve. **Minutes approved through vote with the following updates.**

Amendments to the minutes: Don Bruland and John Curtis were able to present at the Meaningful Language Access meeting. They were able to present to the group to advocate for the Deaf and Hard of Hearing communities to receive better communication. Request was to change the word better to **“effective”**.

There was also a request that the actual names be added in the minutes of who has asked questions, motioned, etc. We will address this request at the next meeting.

CAC conference update and Word on the Street – All

CAC members and attendees shared Word on the Street:

- George was asked to serve on the CMS board as a community advisor
- Discussion was held regarding social security reform and the potential effects on OHP eligibility
- Chelsea Reinhart announced that she has accepted a position in Florida and Southern Oregon Early Learning Services will be identifying a new CAC representative
- The ribbon cutting of the affordable housing in Talent was today

Crisis Expansion Project – Julia Jackson

Julia provide an update on the Crisis Expansion Project. The most recent focus has been outreaching and making connections with community members, ensuring representation from impacted community members along with providers and community partners. Time during the June 10th meeting was spent on identifying

how to create an inclusive meeting space and keep parties engaged and create an inclusive environment for attendees who may not be comfortable or who have not spent time in these types of meeting spaces. The steering committee and the group of the community members have merged to be one driving council and are working together on setting an agenda for stakeholder meetings that take place on the last Tuesday of the month. During this stakeholder meeting, they will revisit the values for group as they relate to the added community representation.

Tribal Representative Update –Brenda Borchman

Brenda from Coquille Indian Tribe provided a brief update. They are in the middle of getting settled in a new clinic that they relocated into, she will have a larger update next month.

Pamela Gutman from Cow Creek Band of Umpqua Tribe of Indians has transitioned to a new position, we are working with the Tribe to identify an new representative.

Non Emergent Medical Transportation (NEMT) Presentation - Jen Martinek

Jen shared JCC's current NEMT website. Some of the current links are not active, we are awaiting OHA approval on updates for the rider guide that will be linked on the site. Jen solicited feedback and questions from the group, a link to the webpage will be sent to the CAC and folks can e-mail their responses by the next CAC meeting. Feedback may be sent directly to Michael Klein and Jen Martinek.

General JCC Updates – Sam Watson

Sam shared general JCC updates, including the following:

- JCC staff are scheduled to return to the office on Sept 1st on a hybrid schedule.
- JCC's Medical Director, Andy Luther, has taken a position at CareOregon and we will be working on hiring his replacement.
- Investments: We are finalizing the emergency wildfire dollars and will give a robust report once it is all complete. Additionally, we will provide information on the SHARE initiative, a new OHA requirement on community investments. We will work closely with the CAC on this upcoming project and will discuss more at our next meeting. JCC has also invested \$1.2 million in stabilization funding for the behavioral health network.
- Vaccine efforts: awaiting info from OHA about a vaccination metric
- New dashboard will be going out to providers next month so they can see their clinic data and track performance
- We are redesigning the health equity workgroups and hope to begin those again by August or September with participation from CAC members.

Board of Directors (BOD) Update – Jennifer/John Curtis/ Craig Newton

A BOD update was provided. The BOD received an executive report at the last meeting which included updates in the following areas: population health, COVID-19, and behavioral health. The Compliance and Governance committees also provided reports and a CAC update was provided by CAC consumer members. The meeting was closed with a farewell to Erin Fair-Taylor who is departing from CareOregon and JCC's BOD.

OHA Update – Joell Archibald

Joell will be assigned as JCC's temporary Innovator Agent, and provided an update on OHA activities including COVID-19, Oregon's 1115 Medicaid Waiver, KIDS COUNT, and the Emergency Broadband Benefit Program. Please see the PowerPoint provided for detailed information.

Review Community Health Improvement Plan (CHIP)/ CAC Demographic Reports – Sam

Due to time constraints, a presentation was unable to be shared with the group on the CHIP progress report and CAC Demographic Report. Sam will share out to the group to look at on their own. A brief overview was provided about the CHIP Progress Report and the CAC Demographic Report, both due to the OHA on June 30th. The CHIP Progress Report gives an overview of the progress we have made in the three priority areas of the CHIP, including behavioral health (including mental health and substance use disorder), parenting supports and life skills, and housing. JCC is completing the report in partnership with AllCare, and it will be shared with the CAC after it is completed. The CAC Demographic outlines how CCO's are held accountable to ensuring the CAC structures are representative of the communities that we are serving, including having at least 51% consumer members. More information will be shared via e-mail with a link provided to a REAL D survey for CAC voting members to fill out. This will be added to the demographic report. Please complete by the end of the week so that it can be compiled for the report asap.

Adjourn – There being no further business to discuss, the meeting was adjourned by the co-chair at 2:00 pm. The next CAC meeting is scheduled for **Monday, August 9, 2021 from 12-2pm.**

Approval of Minutes:

Craig Newton (Co-Chair)