



Community Advisory Council (CAC)
Monday, November 11, 2019 – 12–2pm
Jackson Care Connect – 33 N. Central #320,
Medford, OR – Nikola Tesla Room

Summary of Minutes

Call to Order:

The meeting was called the meeting of the Jackson Care Connect (JCC) Community Advisory Council (CAC) at 12:07pm. October minutes were approved.

BOD Update: Michelle Homer Anderson

The board discussed CCO 2.0 for JCC and the state.

Michele gave a brief explanation of Coordinated Care Organizations.

Nancy noted that four CAC membership applications have been approved by governance and will be presented to the BOD this week. Nancy explained the approval process after applications are received to join the CAC.

Dashboard Overview: Volunteer

Discussion held about changing the print and colors of the Dashboard for clearer readability.

Anna talked about how Language Services are reported. After discussion it was determined that Language Services will now be provided Quarterly.

A lengthy discussion occurred regarding interpretation services, language access and health literacy. Volunteers read the dashboard and each box was discussed.

CHIP Workgroup Updates: All

Housing: Don Bruland – The first meeting had a good base. Pleased that there were some new faces around the table.

BH & MH: Nancy - The first meeting was last month. Because of holidays the next meeting will be in early December.

Parenting Support & Life Skills: Nancy – The kick off meeting was held and a foundation for work going forward **was made**. A Doodle poll was sent out to help with scheduling future meetings.

CCO 2.0 update: Sam

The Oregon Health Plan and CCO 2.0 – Getting Ready for 2020.

Executive Summary – of CCO2.0 went over briefly – encouraged all to read.

Sam went over timeline and reported about the upcoming JCC Public Presentations.

Discussion held.

Updated CAC Member Application: Nancy

Nancy showed the present application form on the wall monitor. The committee offered several suggestions to improve the form.

CAC Retreat Discussion: Insufficient time. Item continued.

OHA Update: Belle

Belle reviewed Reports & News: Please contact her with any questions.
Nancy will email out the link for the OHA survey.

Jackson Care Connect Member Portal: Anna Lynch, CareOregon

Anna Shared that the member portal for Jackson Care Connect is now live. She pulled the website up on the wall monitor and showed everyone the registration. She also noted there is a video to show folks how to register. Anna will come back to get feedback on the link and talk about language access.

Word on the Street:

JCC Member – Noted an upcoming meeting with OHA regarding a new CAC Handbook in February.

OHA – CAC community outreach conference call monthly.

JCC Member – knows of people that have mental health issues and that are having a hard time understanding the changes for CCO 2.0. Discussion Held.

Meeting adjourned at 2:01pm. Next meeting December 12th from Noon-2pm.

Approval of Minutes:

Jackson Baures, Co-Chair / Craig Newton, Co-Chair