



## Board of Directors Meeting

Thursday, December 10, 2020 – 3:00 to 5:00pm

Meeting Held via MS Teams

### Summary

A meeting of the Jackson Care Connect Board of Directors was held on Thursday, December 10, 2020. In consideration of the current COVID-19 pandemic, this meeting was held via Microsoft Teams.

#### **Board Members Present:**

Brenda Johnson	Cindy Mayo	Craig Newton	Eric Hunter	Erin Fair-Taylor
Jason Elzy	John Curtis	Laura Bridges	Lori Paris	Matt Sinnott
Patrick Hocking	Paul Matz	Scott Kelly	William North	

**Members Absent:** Mark Orndoff

**Staff Present:** Jennifer Lind                      Debbie Backstrom

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#### **Call to Order**

The JCC Board of Directors meeting was called to order by Laura Bridges at 3:06pm. A quorum was present.

**Declaration of Conflicts of Interest** – Laura Bridges presented an opportunity for Board members to declare any conflicts of interests in the discussions on the agenda. No conflicts were noted.

**Consent Agenda:** Board members reviewed the consent agenda for today’s meeting, minutes from the November 12, 2020 meeting, and the September 2020 financials.

**Upon a motion duly made and seconded, the following resolutions were unanimously approved:**

- 1. RESOLVED, that the Board of Directors does hereby approve the consent agenda as presented.**

**Public Testimony:** Laura reported open forum meetings are currently suspended during the COVID-19 pandemic; however, written testimony will be presented if a request has been received. She noted no written public testimonies were received this month.

#### **Finance Committee** – Cindy Mayo

- Approval of 2021 Programmatic Budget**

*Recommendation from Finance Committee*

Approve the 2021 Programmatic Budget for \$1,355,000, requiring \$219,000 to be spent out of reserves.

Cindy Mayo provided background information on the Programmatic Budget and noted every year, JCC Board members approve a budget to cover programs and services that augment the OHP benefit for our members. In previous years, this budget was funded from reserves. Due to membership growth in 2020 and resulting administrative efficiencies, this budget is now largely covered by the administrative component of the rates from OHA. Cindy opened the floor to discussion and questions and concerns were addressed. Cindy praised Jennifer and her team for their work with fire relief efforts in the community.

Recommendation: The 2021 Programmatic Budget covers programs initiated at JCC that are outside of the traditional OHP benefit. Some of the expenditures are considered Health Related Services or Community Benefit Initiatives for purposes of OHA reporting. The proposed 2021 budget is \$96,500 decrease from 2020, however it does not reflect the wildfire relief funds approved by the Board in 2020 that will be spent in 2021. To reflect our commitment to the CHIP priorities, the changes represent significant increased funding for housing supports. Line items that cover the CHIP grant fund and YMCA contracts contain a reduction from 2019.

Upon a motion duly made and seconded, the following resolutions were approved:

1. **RESOLVED**, that the JCC Board of Directors does hereby approve the 2021 Programmatic Budget for \$1,355,000, requiring \$219,000 to be spent out of reserves.

**Governance Committee** – Brenda Johnson

• **Approval of 2021 Board Composition**

*Recommendation from Governance Committee*

Approve the re-election of board members and Board leadership positions.

**a) Re-Election of Board Members Ending 2020**

- Laura Bridges
- William North
- Matthew Sinnott

Upon a motion duly made and seconded, the following resolutions were approved:

1. **RESOLVED**, that the Board of Directors does hereby approve the recommendation from the Governance Committee to approve Laura Bridges, William North, and Matthew Sinnott to serve another 3-year term on the JCC Board of Directors beginning January 1, 2021 and ending December 31, 2023. Members elected abstained.

**b) Confirmation of Board Leadership**

- Board Chair: Laura Bridges
- Board Vice Chair: Lori Paris
- Committee Chairs:
  - Finance: Scott Kelly (pending reschedule of finance committee)
  - Governance: Brenda Johnson
  - Network & Quality: Matt Sinnott
  - CAC: Craig Newton, Jackson Baures
  - CAP: John Mahon, MD

Upon a motion duly made and seconded, the following resolutions were approved:

1. **RESOLVED**, that the Board of Directors does hereby approve the recommendation from the Governance Committee to approve the nomination of board leadership and committee chairs as identified above for the calendar year 2021. Members elected abstained.

Brenda shared guidelines for recruiting new members going forward and will bring more explicit feedback and guidance to upcoming meetings.

**Executive Report**

Jennifer provided an overview of her Executive Report noting the action items required today. Actions include Approval of 2021 Programmatic Budget, Re-election of Board Members with Terms Ending 2020, and the Election of Board Leadership for 2021 as outlined above.

**2020 Strategic Success Indicators**

Jennifer shared an early assessment of the 2020 success indicators and noted final performance will be reported at the April board meeting. Green shows a metric is on track to be achieved. Yellow indicates that corrective action is required. Red shows that a metric is unlikely to be achieved; no background demonstrates that we cannot yet

measure. Jennifer noted the accuracy of these assessments is challenged due to the volatility caused by COVID-19 and further complicated by the September fires. Most indicators are colored yellow, which in some cases simply means the measure was no longer feasible. The pandemic and fire disruptions impacted:

- 1.1 *Care Coordination*. September fires and Covid dramatically shifted care coordination needs. We are currently assessing adequacy of our response.
- 1.2 *Systems of Care*. Covid and September fires postponed founding meeting for Systems of Care executive committee. It is now calendared for December 9, 2020.
- 1.3 *Oral Health*. All dental practices are significantly impacted by the pandemic and utilization has dropped significantly.
- 2.1 *Quality Pool Measures*. OHA changed Quality Pool measures to be report only beginning April 2020.
- 2.2 *CAP Identification of Clinical Objectives*. CAP meetings were suspended over the last three months, so progress is delayed. Priorities are identified (clinician resilience and language access) but workgroups are just beginning to define the objectives for 2021.
- 2.3 *Engagement of Opioid Use Disorder Treatment*. While capacity is being built and supported in the network, we are not clear that an increase in utilization of any service is feasible in 2020. Current status shows flat utilization trend.
- 3.1 *CHIP Priorities*. Regional CHIP work was placed on hold for much of 2020 and just restarting late Q4.
- 3.2 *Increase Interpreter Services*. Interpreter services were impacted with the drop in utilization of clinical services utilization.
- 4.3 *Program ROI Evaluation*. The contracting and stabilizing work following Covid caused reprioritization for the actuary team and reduced the number of programs that can be evaluated

**Acknowledgement of Patrick Hocking's Service** - Laura Bridges

JCC Board members shared their appreciation of Patrick's service and expertise serving on the JCC Board of Directors.

**Adjourn** – There being no further business to discuss, the public meeting adjourned at 4:25pm.

**Next Meeting** – The next scheduled meeting will be held on December 10, 2020.