



**Board of Directors Meeting**  
Thursday, May 14, 2020 – 3:00 to 5:00pm  
Meeting Held via MS Teams

**SUMMARY**

A meeting of the Jackson Care Connect Board of Directors was held on Thursday, May 14, 2020. In consideration of the current COVID-19 pandemic, this meeting was held via Microsoft Teams.

**Board Members Present:**

Brenda Johnson	Cindy Mayo	Craig Newton	Laura Bridges	Erin Fair-Taylor
Lori Paris	Matt Sinnott	Patrick Hocking	Paul Matz, MD	Scott Kelly
William North	Eric Hunter			

**Board Members Absent:** Jason Elzy Mark Orndoff

**Staff Present:** Jennifer Lind Andy Luther Janet Holland Debbie Backstrom

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**Call to Order**

The JCC Board of Directors meeting was called to order by Laura Bridges at 3:00pm. A quorum was present. A check-in was held and Jennifer Lind introduced JCC’s Clinical Integration Director, Janet Holland.

**Declaration of Conflicts of Interest** – Laura presented an opportunity for Board members to declare any conflicts of interests in the discussions on the agenda. William North noted his conflict with the community information exchange discussion; and Brenda Johnson noted her participation on the CareOregon Board.

**Consent Agenda:** Board members reviewed the consent agenda for today’s meeting, minutes from the April 9, 2020 meeting, the Executive Committee minutes from April 22, 2020, and the February 2020 financials.

**Upon a motion duly made and seconded, the following resolutions were unanimously approved:**

- 1. RESOLVED, that the Board of Directors does hereby approve the consent agenda as presented.**

Laura noted plans are in place to start the committee meetings back on a regular basis beginning in June. Jennifer will check in with each committee chair for agendas for the respective committees.

Laura reported open forum board meetings are currently suspended during the COVID-19 pandemic; however, written testimony will be presented if a request has been received. She noted no written public testimonies had been received.

**Executive Report** – Jennifer Lind

Jennifer provided the following updates in her Executive Report:

- JCC Membership Update**

Jennifer provided an update on JCC membership and noted we have seen membership steadily increase through April 2020. OHP membership is expected to rise due to the high unemployment rates from COVID-19. The state did not report significant increases for April but is projecting 150,000–300,000 additional OHP enrollees through the end of this year.

Based on available information, JCC is projecting a membership increase of 8,000 – 14,000 members in 2020. Little is known about timing or medical condition of this surge in OHP enrollees and we are still uncertain about the impact of AllCare members transition 1/1/20 on our risk pool.

- **Community Information Exchange**

*William North and Paul Matz's conflicts were noted for this discussion. They will be allowed to stay for the general update; however, will be excused when principles are discussed.*

Jennifer provided a brief overview that with the CCO 2.0's increased focus on social determinants of health in the CCO 2.0 contracts, there is a growing awareness of the need for data and information sharing between clinical providers and community-based organizations. She explained the platform that would facilitate this cross-discipline communication and community coordination has been termed a Community Information Exchange or CIE.

### **JCC Review Process**

JCC is launching a short review process of two platforms over the next month and would like to have additional stakeholder input. To this end, we are inviting participant volunteers from JCC Board, CAC, and CAP. If there are other key leaders who should participate, we are happy to invite.

The two platforms we will be reviewing are:

1. **Unite Us.** This national vendor has been implemented by Kaiser and has the support of OHLC. CareOregon has reviewed Unite Us and is preparing to engage in contract discussions with early adoption by CPCCO. JCC does not have to be included in those contracts, but there will be a cost to implementation of a separate platform.
2. **Rogue Challenge Community Hub.** This is a local partnership spear-headed by Rogue Community Health and Reliance. It is currently in pilot status with Rogue Challenge Partners to track referrals among its members.

Andy reported as a review process, we will be scheduling several demos with both Unite Us and Rogue Challenge Community Hub, for viewing by staff and stakeholders. Staff demos are being scheduled now. A review committee will hold demos with both vendors and convene to make a recommendation. JCC and CareOregon leadership will be decision bodies.

The board identified principles and recommended participants.

### **Update on CCO/CO COVID Supports**

A summary of the general COVID response and financial impact was provided. Jennifer reported we are focusing our supports across our members, network providers, and social service providers. This section identifies critical work in development within JCC and CareOregon.

**Members:** We are providing direct supports for many of our members in response to their identified needs. This includes:

- Prioritizing access to NEMT for food delivery and transportation to services for those with chronic conditions and other highly vulnerable populations
- Expediting approvals for temporary housing supports for members with clinical conditions or those who are suspected to have COVID-19, including helping to secure hotel/motel stays for houseless members who are at risk for virus transmission
- Working with providers to supply flip phones and simple smart phones to members to ensure access to telehealth services.
- Conducting outreach to high risk members to minimize impact of COVID-19 on member health.

**a. Network**

JCC and CareOregon quickly mobilized to help stabilize our provider network by focusing on:

- Ensuring access to care by reimbursing telehealth visits for the full cost of an in-person visit
- Supporting providers’ financial stability for the most vulnerable aspects of our provider network by providing primary care and behavioral health providers via a three-pronged approach:
  1. Stability payments to offset lost revenue via a lump sum advance for visits that would have been conducted in March, April, May and June 2020

Physical Health	\$1,336,000
Behavioral Health	\$1,456,000
System-Based Providers	\$483,000
<b>Total</b>	<b>\$3,275,000</b>

2. Quality Pool payments released early for 2019 performance
3. Alternative payment program administrative burden reduced, and implementation of new contracts delayed. We are holding the PMPM payments at current levels through 2020.

**b. Social Service Organizations**

**Social Service Providers:** JCC is receiving emergency funding requests from local nonprofits to keep our community safe, housed, and fed during the crisis period. We have created a COVID-19 response funding committee of staff and are convening the CAC weekly to review these funding requests. To date, JCC has committed over \$230,000 to support local organizations in the last 6 weeks. This includes:

- Rogue Valley YMCA – Emergency childcare
- Rogue Retreat for Housing – Case management support, and additional cleaning requirements
- Options for Helping Residents of Ashland – For case management and temporary housing supports in hotels
- Greenway Project – Supports for unsheltered population including hand washing, bathrooms, meals, and medical checks
- Unete – Emergency supports for undocumented immigrants
- Butte Falls Community Partnership – Emergency supports
- Jackson County Mental Health – Emergency supplies for individuals in contact with crisis team

**Adjourn** – There being no further business to discuss, the public meeting was closed to Executive Session at 4:20pm.

**Next Meeting** – The next scheduled meeting will be held on June 11, 2020.