

Hepatitis C Case Management Request Form

For *optional* case management requests (provider or member): Submit (fax) this form to 503-416-1328

For required case management (PA required), please use the new HepC PA Request Form available at the [Provider Policies and Forms](#) page of our website.

Oregon Medicaid covers Hepatitis C medication with minimal barriers. Beginning in 2023, this will include coverage of Mavyret or generic Epclusa for treatment naïve Hepatitis C without prior authorization. Because of the immense health-value a successful treatment can offer members, we want to be sure members have optimal support to achieve their treatment goals. This form is to help identify the critical areas of care management and assess how CCO Care Management Support can best serve the member.

Is Care Management required?

- Not required (request for support is optional):
 - » The member is treatment naïve AND will be treated with:
 - › Mavyret (usually 8 weeks, no PA required) or
 - › generic Epclusa (usually 12 weeks, no PA required)
- Required Case Management (the CCO will ensure all aspects are met):
 - » Member is treatment-experienced (PA will also be required)
 - » A non-preferred drug is being requested (PA will also be required)
 - » Opt-Out- if case management is required, the member may elect to opt-out. This uses a different form found on the CareOregon website.

Identify what services can already be offered by the clinic/prescriber (please check each row):

Care Management Service	The prescriber clinic offers	Needs CCO Care Management Support
Has an assigned team or case manager as the member's point of contact.		
Assessment of barriers to adherence including transportation needs, access to pharmacy, as well as MH or SUD comorbidities.		
Check for drug-drug interactions (including OTC meds)		
Assist with refill monitoring or reminders to prevent gaps in medication supply.		
Provide medication education as needed (side effect counseling, etc)		
OTHER (please check if you need the CCO to support case management in other ways not defined above)		

Our CCO Pharmacist Team will review and contact the prescriber (and/or member) if any gaps are identified so that we may coordinate our services with the prescriber office.