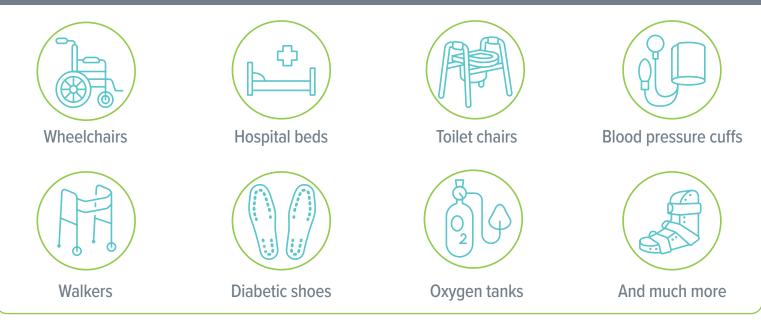
# Get to know ALL of your benefits

# **O Focus: Medical equipment**

Sometimes, you need special medical equipment to help you get and stay healthy. This is known as durable medical equipment (DME). It's "durable" because it doesn't get used up like other kinds of supplies. **This equipment is fully covered by Jackson Care Connect.** 

## Here are some examples of covered medical equipment:



# How do I get medical equipment?

You need approval to get equipment. Here's how to get started:



#### Step one: Talk to your provider

Medical equipment must be approved by a physical, dental or mental health provider. They will write you a prescription for equipment.



Find a vendor

Once you have the prescription, take it to a store that supplies the equipment you need. Your provider can tell you where to go.



If you have questions about where or how to get equipment, our Customer Service or care coordination teams can help. Call 855-722-8208 or TTY 711, or send us a secure message at *jacksoncareconnect.org/portal* 



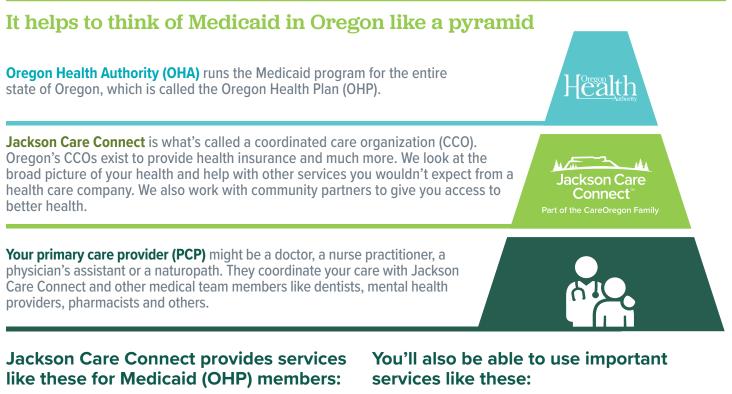
Part of the CareOregon Family

jacksoncareconnect.org

### Get to know Jackson Care Connect

# Your health benefits, including medical equipment, are provided by Jackson Care Connect, your Medicaid health plan. Learn more about us here.

When people talk about Medicaid in Oregon, you may hear them say a lot of different names or letters. That's because there are many organizations involved in making sure you get the care you deserve. How can you make sense of it all?



- Physical health care
- Mental health care
- Substance use treatment
- Dental care
- Medicare through CareOregon Advantage

You can get this letter in other languages, large print, braille or a format you prefer. You can also ask for an interpreter. This help is free. Call 855-722-8208 or TTY 711.

- Care coordination
- Pharmacy
- Prenatal and infant care
- Transportation options
- Language interpreter services
- ER and urgent care



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