



**Community Advisory Council (CAC)**  
Monday, April 10, 2023, 12–2pm  
Jackson Care Connect, 33 N. Central #320,  
Medford, OR – Teleconference

### Minutes

A meeting of the Jackson Care Connect (JCC) CAC was held on Monday, April 10, 2023, at Jackson Care Connect – Via Teleconference

**Committee Members Present:** Autumn Chadbourne, Diana Alfaro-Soto, Jacquie Jaquette, John Curtis, Rich Rohde

**Committee Members Absent:** Craig Newton (co-chair), Don Bruland

**Non-Committee Members Present:** Amanda - Interpreter, Carlos Nunez - Interpreter, Victor – Interpreter, Belle Shepherd (OHA Innovator Agent), Melissa Taylor, Nancy Porter

**Staff Present:** Edith Gonzalez, Nancy McKinnis, Natalie Crow, Riki Rosenthal, Sam Watson

**Staff Absent:** Janet Holland

---

### Call to Order

The meeting was called to order at 12:03pm with the welcome message by Sam, along with introductions.

### Approval of Minutes

Committee members reviewed the minutes from the March meeting. CAC member moved to approve the minutes; CAC member seconded the motion to approve. Approved through vote.

### Word on the Street – All

CAC members and attendees shared Word on the Street:

- Disability Services Advisory Council
  - Council has subcommittee held in Josephine County, raising awareness on an event aimed at recruitments.
  - Another workgroup is focusing on education of folks violating parking spaces and designated areas to keep free.
    - Working with Law Enforcement on the effort.
    - Will be reaching out to JCC for any available resources to develop materials.
    - First meeting is today and will have a flyer available to the CAC after meeting.
- A Weather Shelter Program in Ashland was adopted earlier this year and received additional funding to open below 32 degrees. Funding was received to keep the shelter open for an additional month, and this helped to keep 30-40 people warm. An ask was made to the CAC

member to connect JCC staff with the administrator responsible for the program.

- Limited WIC programs opened up in person last week, and WIC appointments will be required to be in person beginning July 1, 2023, as they must start to collect accurate height and weight.

### **JCC Updates** – Sam Watson

Sam shared a JCC update, please see presentation that was e-mailed to the CAC for details.

### **Board of Directors Update** – Craig

- Update to be provided at next CAC meeting.

### **OHA Update** – Belle Shepherd

Belle shared an OHA update, please see presentation that was e-mailed to the CAC for details.

- CAC Member asked if there was a list of current Assisters available. Belle put a link in the chat, the list is also available at clinics and hospitals. JCC will be doing environmental scan to see if any assisters are available that are not on the list and will send out once available.

### **CAC Demographic Report, CHA/CHIP Deliverables** - Sam

Sam shared a PowerPoint presentation on the OHA deliverables, please see the presentation e-mailed to the CAC for details. After the presentation, discussion was held on the following:

- CAC member asked when sharing CHIP/CHA data, is JCC sharing with all in our area, including hospitals, tribes, and local public health authorities in our area? - Our CHA and CHIP are conducted in partnership with Public Health, with collaboration from other organizations across the county, and is broadly shared with hospitals and the community. It is critical that all have information available.

### **Community Health Assessment (CHA): Community Engagement** – Nancy

- CHA survey is now live and expected to close June 30, 2023. The goal is to have 1200 survey respondents across Jackson and Josephine County. Information about the survey will be shared on social media including JCC's Facebook page. Additionally, the ask was made for CAC members and attendees to send survey to their friends and family. The following details were shared:
  - The survey is anonymous, will be available in both English and Spanish, and community members must be at least 18 years old to participate.
  - Survey outreach kits are available upon request, including paper surveys, pens and a return envelope. These may be requested from Nancy.
  - Plans for canvassing – no canvassing events planned but all are welcome to do on their own.
  - Website is available for updated information.
  - It is important to over survey certain populations to elevate the voices of marginalized populations.
- Focus Groups: 8-10 focus groups will be conducted, there is currently a subcommittee and coordinator for each group. The ask was made to the CAC to let Nancy know if they or anyone

- else would like to attend, there is a waiting list started. There is a \$40 stipend for participants.
- Photovoice: Photovoice is an opportunity to share a story through pictures, and a \$40 gift card will be giving to those who participate. An initial orientation will be provided to participants and a second stipend of \$75 upon completion of the photovoice with additional participation from individuals.

**Member Experience Dashboard** – Nancy

Nancy shared the March Member Experience Dashboard, please see the presentation e-mailed to the CAC for details.

- Nancy is available with any questions or suggestions you may have.

The next CAC meeting is scheduled for **Monday, May 8, 2023, from 12-2pm**. Meeting was adjourned at 2:03 pm.

**Approval of Minutes:**

---

Craig Newton (Co-Chair)

---