



Community Advisory Council (CAC)
Monday, December 11, 2023, 12–2pm
Jackson Care Connect, 33 N. Central #320,
Medford, OR – Teleconference

Minutes

A meeting of the Jackson Care Connect (JCC) CAC was held on Monday, December 11, 2023, at Jackson Care Connect – Via Teleconference

Committee Members Present: Autumn Chadbourne, Craig Newton (co-chair), Diana Alfaro-Soto, Jacquie Jaquette (co-chair), John Curtis, Rich Rhodes, Sadie Siders

Committee Members Absent: Maria Underwood

Non-Committee Members Present: Belle Shepherd, Fabio, Liz R SP

Non-Committee Members Absent:

Staff Present: David Hansen, Edith Gonzalez, Natalie Crow, Riah Safady, Riki Rosenthal, Sandra McHenry

Staff Absent: Janet Holland, Jennifer Lind, Sam Watson

Call to Order

The meeting was called to order at 12:00pm with the welcome message by Sandra.

Approval of Minutes

Committee members reviewed the minutes from the October meeting. CAC member moved to motion and approved the minutes with one update on Word on the Street. CAC member seconded the motion to approve. Approved through vote.

Word on the Street – All

CAC members and attendees shared Word on the Street on the following topics:

- Brief KDRV 12 headline: Oregon Health Authority (OHA) is going to create a pharmaceutical board regarding the merge article with Kroger/Albertsons. This merger could impact pharmacies in Oregon, especially those in rural areas. Oregon has the right to review and accept/not accept mergers and can take more than a year to be completed. The OHA reviews mergers that can affect health care, there should be an opportunity for consumer feedback.
- Ashland homeless update: Ashland added a new 30 bed homeless shelter, which includes space for an emergency weather shelter. The City Council is passing a criminalization ordinance regarding camping, that would make overnight camping illegal and a misdemeanor. Police will be giving two warnings before citing those camping. Community members have expressed concern because due to not enough spaces for the homeless, they are having to camp outdoors.



Community Advisory Council (CAC)
Monday, December 11, 2023, 12–2pm
Jackson Care Connect, 33 N. Central #320,
Medford, OR – Teleconference

An article with more information is in the Ashland News Today if interested. A homeless Master Plan is currently underway in Ashland.

Oasis Update – Kristen Johnson

Postponed until the January meeting.

Transformation Quality Strategy (TQS) Update – Edith

Edith shared a TQS presentation that will be available to the CAC.

Member Experience Dashboard – Dave

- Dave shared a dashboard presentation that will be available to the CAC.

Community Health Improvement Plan (CHIP) Grant Update and Community Health Assessment (CHA) Review – Feedback from CAC – Dave and Sandra

- **CHIP Grant Update**
 - Sandra has started sending notifications for those receiving a Grant.
 - Thank you to all who have helped!
- **CHA Review**
 - Beefed up secondary data and using information as a touchpoint.
 - If you have reflective information for the review, please submit by this month.

CAC Future State – 2024 and Recruitment/Term limits - Dave and Sandra

- **CAC Future State-**
 - Looking at growth and meaningful ideas for 2024.
- **Recruitment/Term Limits –**
 - Starting with the Charter.
 - Term for CAC members is 3 years.
 - Propose term limits to be 6 years (2 consecutive terms), then take one year off until reapplying. Council members can continue in 2024 even if over their term limit.
 - Mid-years do not count a full year.
 - Clarity is needed at the next CAC meeting on who will be remaining on the CAC.
 - Consumer member vs partner ratio? (51% consumer member is needed)
 - There is a need to diversify the council.



Community Advisory Council (CAC)
Monday, December 11, 2023, 12–2pm
Jackson Care Connect, 33 N. Central #320,
Medford, OR – Teleconference

- Consumer member voice is critical.
- Mid-years do not count a full year.
- Meetings will remain on Mondays, but time may change.
- There are CAC challenges to address when new members join.
 - Learning curve/Education
 - Not everyone is able to make an extended commitment to review additional information.
 - Orientation/Onboarding would be helpful for new CAC members.
- Meeting structure – give first impressions and discuss in January.
- CAC Members would like to learn how to pass information on to the Community.
 - Newsletter?
 - Solicit CAC for newsletter information.
- CHIP grants – Have ongoing, monthly review process.
 - Member feels the CHIP grants went nicely this year.

The next CAC meeting is scheduled for **Monday, January 8, 2023, from 12-2pm**. Meeting was adjourned at 2:05 pm.

Approval of Minutes:

Craig Newton (Co-Chair)
