

Community Advisory Council (CAC) Monday, May 13, 2019 – 12–2pm Starting Strong

Summary of Minutes

Call to Order:

Co-Chair called the meeting of the Jackson Care Connect (JCC) Community Advisory Council (CAC) at 12:14pm. April minutes were approved.

Board of Directors (BOD) Update: Jennifer

Jennifer provided an update on CCO 2.0 strategies and shared highlights from the JCC CAP/N&Q/Finance Retreat held on March 18, 2019.

Coordinated Care Organization (CCO) Request For Application (RFA) Update: Jennifer

Jennifer reported the RFA application was submitted on 4/22/19. OHA released information that three applications were received for Jackson County, Primary Care, JCC, and AllCare. Jennifer noted JCC received 40 "Letters of Support" from community members and partners. She also reviewed the timeline for submission to OHA.

Community Health Improvement Plan (CHIP) Workgroup Updates: CAC Participants

Belle provided update on the three workgroups focusing on the CHIP. She noted the Housing Workgroup and Behavioral Health Workgroups had their final meeting. The Parenting & Life Skills Workgroup's final meeting is this afternoon. The final recommendations from the three workgroups will be submitted for inclusion in the CHIP.

Dashboard: Nancy

Nancy presented the Member Experience Dashboard. She noted this is a work in progress to detail JCC membership data and requested input from CAC members for any additional data which would be supportive in this effort.

Oregon Health Authority (OHA) Updates Belle

Belle provided an OHA updated. Her report included links for additional information relating to healthcare transformation and the statewide CAC meeting held in Portland on March 19-20, 2019.

2019 Spring Conference Report: Jennifer

Jennifer requested feedback from the Annual Spring Conference held on April 26th to assist in planning next year's event. CAC member expressed their appreciation for the great mix of member and youth voice, the interactive activities, and the keynote speaker. Members felt the panel discussions were informative and valuable. Members expressed appreciation for the interpreter services and would like to include at all future conferences.

Jennifer reviewed the JCC Spring Conference Evaluation Dashboard which summarized registration, survey results and the costs associated with the conference. She noted member voice is very powerful and there will be opportunities to get engaged at next year's conference.

Equity, Diversity, and Inclusion Activity: Nancy

Nancy distributed a handout on EDI titled *"Whom to Leave Behind"* that enabled members to participate in an exercise in identifying 8 of 12 people who should be included on a spaceship as planet Earth is doomed for destruction. The group individually decided who they thought were the best choices and then reconvened as a group to come to a final discussion & consensus on who goes and who stays.

Word on the Street:

- Nancy distributed a flyer with information on the upcoming JCC Strong Families Block Party being held on Saturday, May 18th. There will be a tour of the YMCA which will include a free family pass. Everyone is invited to attend.
- Nancy reported Health Care 101 will be presented in partnership with SoHealthy, JCC and AllCare. Nancy will forward a flyer with additional information to all CAC members.
- Co-Chair shared an article from the Mail Tribune about an interview with Don relating to his service and volunteer work in the community. Co-Chair also shared an article on Reproductive Health and Sexually Transmitted Infection (STI) services where Jackson was quoted on services no longer being provided by JCHHS. Jackson noted the last day of services will be on Wednesday, June 19, 2019. Community members are encouraged to see their Primary Care Provider (PCP) for these services.
- CAC Member reported Reliance is forming a small committee and is looking for members. CAC Member noted Community Consumers Group is also in need of more members. Community members may contact CAC member directly for additional information.

The meeting was adjourned at 2:01pm. Next meeting is June 10th, 2019 from Noon-2pm.