



Board of Directors Meeting

Thursday, August 10, 2023 – 3:00 to 5:00pm
Virtual Meeting Only via Teams

Summary

A meeting of the Jackson Care Connect Board of Directors was held on Thursday, August 10, 2023, Virtual Only via Teams.

Board Members Present: Craig Newton, Eric Hunter, Jacquie Jaquette, Lori Paris, Maria Ramos Underwood, Matt Hough, MD, Monica Martinez, Stacy Brubaker, William North

Board Members Absent: Jason Elzy, Laura Bridges, Nora Leibowitz

Staff Present: Leslie Ford, Janet Holland, Jennifer Lind, Ratina Hagedorn

Call to Order

The JCC Board of Directors meeting was called to order by Lori Paris at 3:02 pm. A quorum was present.

Declaration of Conflicts of Interest – Lori Paris presented an opportunity for Board members to declare any conflicts of interests in the discussions on the agenda. Jennifer flagged Craig's appointment to Vice Chair; Housing Impact Fund – associated with Jackson County and the Housing Authority of Jackson County. No other conflicts of interest noted.

Consent Agenda: Board members reviewed the consent agenda for today's meeting, the minutes from the June 8, 2023, meeting, and the May 2023 financials.

Upon a motion duly made and seconded, the following resolutions were unanimously approved:

1. **RESOLVED**, that the Board of Directors does hereby approve the consent agenda, minutes from June 8, 2023, and the May 2023 financials as presented.

Public Testimony

Lori Paris

None Submitted

(Public Testimony may cover any topic related to CCO, although CCO Board or staff may suggest a theme for public discussion. People interested in providing testimony must give prior notice and must adhere to a three-minute time limit. CCO Board members and staff are not required to respond to any testimony provided but may incorporate information in future decisions). Lori reported none submitted.

Finance Committee – William North

- **2022 Statutory Audit** sent to the board; Reviewed in finance committee bases on statutory accounting.
- There were no findings, and appreciation was received for having a clean audit.
- Committee recommend approval to BOD.

Upon a motion duly made and seconded, the Audit was approved unanimously approved:

2. **APPROVED**, that the Board of Directors do hereby approve the 2022 Statutory Audit.

Governance Committee – Jennifer Lind (in Laura Bridges absence)

Recommendation from Governance Committee to have Craig Newton serve as Vice Chair for the remainder of the year.

- Departure of Matt, discussion around who would be Vice Chair through the end of the year.
- Craig said he is willing to fill this role.

Upon a motion duly made and seconded, to have Craig serve as Vice Chair through the end of the year. All in favor, except Craig who abstained from the vote.

3. APPROVED, that the Board of Directors does hereby approve Craig as Vice Chair.

Clinical Advisory Panel– Jennifer Lind / Matt Hough, MD

Recommendation from Clinical Advisory Panel to appoint the following:

- John Mahan, MD – County Medical Director, served as the chair of CAP in the past.
- Mona McArdle, MD – Valley Immediate Care

Upon a motion duly made and seconded, to approve John Mahan and Mona Craig serve as members of the Clinical Advisory Panel. All in favor.

4. APPROVED, that the Board of Directors does hereby approve John Mahan and Mona McArdle to the Clinical Advisory Panel.

Dr. Hough reviewed the work Dr. O’Keefe is doing with CAP to refocus on data, metrics, and engaging the medical community on quality of care.

Executive Report – Jennifer Lind

Welcome Ratina Hagedorn

Jennifer introduced Ratina, the new Senior Administrative Assistant who is replacing Debbie. She has experience working CCO’s. Please reach out to Ratina with questions on forms or requests for how the board packets are structured.

OIG SAM Exclusion List

Reminder that we need the OIG/SAM Exclusion forms completed. Legal requirement that has always applied to staff members and contractors and now Board Members.

JCC Housing Impact Fund

The Housing Impact Fund now has 2 projects for Board consideration. We are asking for the Board to task the Executive Committee with authority to take action on these proposals in August or September with a report to the Board in October on funding decisions.

Opportunity #1

\$500,000 for 30 permanent supportive housing units

- Housing in Jackson County - Developed with Jackson County, Housing Authority of Jackson County, Columbia Care Services and Jackson Care Connect. This project leverages funds to develop 30 housing units. The partnership has leadership from each entity has been really strong.
- This project is a perfect example of how relatively small dollars from CareOregon and JCC can leverage much larger investments. OHA has already provided a grant for this project. We expect to also be awarded OHCS funds.
- Property identified just outside Medford is called North Ridge Terrace. Earnest money has been put down

- Board discussion focused on the relative impact of 30 permanent supportive housing units, given that the need is so much larger. A request was made to collect data as the program begins to help JCC measure the ROI.

Opportunity #2

\$500,000 capital funding to Rogue Retreat to purchase one or more homes in Medford for shared living programs.

- Rogue Retreat interested in expanding a group living program similar to recovery housing for families. To achieve sustainability, they are looking to purchase the property where services are delivered so the rent they collect from participants is used to support services (instead of paying off mortgage debt).
- JCC can provide funding to purchase the home. Rogue Retreat can expand their services to this new property in a sustainable fashion.
- Board discussion focused on the risk an investment of this size might create with an organization still in financial recovery and the challenge of collecting data to demonstrate ROI. Some questions about whether JCC could purchase the property or somehow put in mitigation efforts should Rogue Retreat funding prove insufficient for operations in the future.

Upon a motion duly made and seconded, The JCC Executive Committee will meet to take action on making funding decisions for each of these two opportunities from the Housing Impact Fund. All in favor, except Stacy abstained.

- 3. APPROVED, that the Board of Directors does hereby delegate the Executive Committee with decision making authority on the two opportunities identified for the Housing Impact Fund.**

Community Reinvestment– Eric Hunter

The CareOregon Board designated \$30 million for investment in the following four priorities:

- 1. External workforce**
- 2. Behavioral Health (mental health and substance use)**
- 3. Housing**
- 4. OHP Redeterminations**

Some of these funds will be committed for JCC to invest in our county. A process is being created for CareOregon to allocate across its regions.

Jennifer shared the October JCC Board retreat will focus on allocating funds from JCC's reserves for community investment and consideration of the top priorities Board members have for designated funds.

Governor Meeting – Jennifer Lind / Eric Hunter

Jennifer shared Governor Kotek convened a meeting of all CCOs today in Salem. The initial premise for this meeting was concern about CCOs earning excess surplus during the pandemic. This was covered in several articles in The Lund Report.

The JCC Finance Committee already discussed recent articles in the Lund Report articles which documented the financial standing of CCOs at the end of 2022, the profit/nonprofit status of each CCO, which CCOs paid out dividends to their shareholders and which CCOs sent revenue out of state to parent companies. The message was that CCOs earned too much money, but when we look at JCC's membership growth we see our reserves increased very moderately. Over the years when JCC was losing money, we spent down reserves in order to maintain stable payments to our network and services to our members. In 2021, we were finally able to replenish those reserves and once again generate gainshare earnings. Because we are a nonprofit organization, there is no mechanism for public dollars to be funneled to private interests. We do see that disruptions caused by the pandemic have captured more money at the CCO than has occurred previously. Because of this, we have consistently made

investments into our network to ensure stability and help members (re)establish critical care.

Instead of focusing on this narrative, however, Governor Kotek asked CCOs to collectively invest \$25 million to increase access to behavioral health services. She gave the CCOs three weeks to identify specifics of that collective investment. All CCOs made a verbal commitment to meet the Governor's request.

Jennifer asked the board to approve committing JCC funds to the Governor's request. If allocated by % of OHP membership, JCC would be responsible for approximately 5% of the investment (or \$1,200,000). Since the first meeting just occurred earlier this afternoon, it is possible that CCOs will want to contribute more than the minimum requested by Governor. So, the ask will be to allocate up to \$3,000,000 from JCC, even though we do not expect to contribute that much.

Board discussion covered the following topics:

- Acknowledgement that a \$25 million investment sounds like a lot of money but is far from adequate to solve the lack of access in our behavioral health system. Some also expressed frustration that so much funding had been moved from behavioral health to the state hospital in state budget.
- One-time funds won't solve the structural challenges we face in our state.
- Although the increased rates have allowed for salary improvements, the workforce still does not feel sustainable. Patients are sicker and more dangerous than they used to be. The work is really hard and staff are burning out.

Board members identified these criteria as a starting point for JCC investment:

- Any investment must be sustainable. This also means programs need to be able to find and retain staff
- Any investment must be accessible for JCC members. This doesn't mean it has to be located in Jackson County, or even southern Oregon, but that it needs to have equitable referral pathways for all across the state. Historically, there is not a sense that programs located outside of our region do not tend to
- The youth system should be prioritized in particular

Upon a motion duly made and seconded, for the Board to support the Governor's request of reinvesting up to \$3,000,000 to improve access to behavioral health services. All in favor.

6. **APPROVED, that the Board of Directors does hereby approve up to \$3,000,000 to support the Governor's request to all CCOs for collective investment to improve access to behavioral health services.**

Redetermination Update - Jennifer Lind

Moved from the agenda to allow for discussion on meeting with Governor.

Waiver/HRSN: Jennifer Lind

Moved from the agenda to allow for discussion on meeting with Governor. CMS still has not reviewed nor approved the OHA submissions for the new benefits. That means that we will have to manage implementation of new benefits in 2024 by a contract amendment. Current plan is to implement climate benefit 1/1/2024, housing benefit 7/1/24, and food security 1/1/25. Eligible populations are being determined. State wants housing benefit to first be extended to people with severe mental illness. This has not yet been clearly defined.

Board Retreat - Jennifer Lind

Jennifer asked what would be most useful. The meeting will begin with a look back at JCC's history, a view of our current state, and discussion around allocations the board wants to make for community investment going forward. Come prepared to discuss what your highest priorities.

Adjourn – There being no further business to discuss, the meeting adjourned at 4:55pm.

Next Meeting – The next meeting is the Board Retreat scheduled for October 12, 2023, location TBD.