Facilitator: Laura Bridges, Chair  Note Taker(s): Debbie Backstrom

**Board Members:**
- Brenda Johnson
- Erin Fair Taylor
- Mark Orndoff
- Scott Kelly
- Cindy Mayo
- Jason Elzy
- Matt Sinnott
- William North
- Craig Newton
- Laura Bridges
- Eric Hunter
- Lori Paris
- Paul Matz, MD

**Staff Present:** Jennifer Lind

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**Public Invited**

<table>
<thead>
<tr>
<th>Topic</th>
<th>Presenter</th>
<th>Time</th>
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<tbody>
<tr>
<td><strong>Convene</strong></td>
<td></td>
<td>3:00 – 3:10</td>
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<tr>
<td>Declaration of Conflicts of Interest</td>
<td><em>Action</em></td>
<td>Laura Bridges</td>
</tr>
<tr>
<td><strong>Consent Agenda</strong></td>
<td></td>
<td>3:10 – 3:15</td>
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<tr>
<td>Meeting Agenda</td>
<td><em>Action</em></td>
<td>Laura Bridges</td>
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<tr>
<td>Minutes – January 2020 Board Meeting</td>
<td></td>
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<td>December 2019 Financial Report</td>
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<tr>
<td><strong>Public Testimony</strong></td>
<td></td>
<td>3:15 – 3:45</td>
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<tr>
<td>(Public Testimony may cover any topic related to CCO, although CCO staff or Board may suggest a theme for public discussion. People interested in providing testimony must give prior notice and must adhere to a three-minute time limit. CCO staff and Board members are not required to respond to any testimony provided, but may incorporate information in future decisions.)</td>
<td>Laura Bridges</td>
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<tr>
<td><strong>Finance Committee</strong></td>
<td></td>
<td>3:45 – 3:50</td>
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<tr>
<td>Funds Transfer to OHA Reserve Account</td>
<td><em>Action</em></td>
<td>Cindy Mayo</td>
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<tr>
<td>Recommendation: Jackson Care Connect to transfer an additional $3.5 million to the OHA restricted reserves investment account.</td>
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**Governance Committee**

- Brenda Johnson

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<thead>
<tr>
<th>Topic</th>
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<tbody>
<tr>
<td>Board Self-Evaluation Summary</td>
<td></td>
<td>3:50 – 4:15</td>
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<tr>
<td>JCC Board members completed a self evaluation survey scoring their own personal effectiveness and that of the entire board. Results are summarized in the Board packet.</td>
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Governance committee recommends increasing engagement of committee chairs in the board meeting and developing more frequent cadence of CareOregon updates. Governance does not see reason to adjust the job description based on this survey.

b) JCC Strategic Planning
An opportunity currently exists to better align JCC’s strategic planning with CareOregon’s strategic planning process. As a result, JCC will use its May board retreat to conduct strategic planning for 2021. The current plan will be extended through this current year with annual success indicators. Questions for the Board include:

- To what extent does the Board want to engage in creating a new strategic plan?

Executive Report
Jennifer Lind 4:15 – 4:30

a) 2019 Success Indicators – see Executive Report

b) 2020 Draft Success Indicators – see Executive Report

b) Membership Update: 46,000 members (3/6/20)

c) Jackson County Jail Bond

Closed Session
CareOregon Update Eric Hunter/Jennifer Lind 4:30 – 5:00

BOARD AGREEMENTS
1. Meetings start & end on time.
2. All members come prepared.
3. Seek clarity by testing assumptions and inferences. Assume positive intent.
4. Engage in open and honest discussions. Silence equals agreement.
5. Listen generously and speak with sensitivity. One person speaks at a time.
6. Value, encourage and build on the ideas and opinions of others, especially if different from your own.
7. Once a decision is made by the board, all members support those decisions.
8. Appreciate and respect the different cultures, roles, strengths and experiences each individual brings to the board.
9. Support one another in respectfully identifying potential conflicts of interest and adjust the conversation accordingly.
10. Bring JCC related concerns or grievances to staff or board leadership prior to sharing elsewhere.
11. Celebrate, support and honor our commitments and accomplishments.